



SUMMARY OF  
ELECTION OBLIGATIONS AND  
STANDARDS FOR DATA PRIVACY



THE  
CARTER CENTER



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# Purpose of This Guide

This document is a short summary supplement to the Carter Center's Election Obligations and Standards (EOS) handbook and database (<https://eos.cartercenter.org>). The EOS handbook provides detailed documentation regarding relevant international obligations, standards, and best practices for 10 main parts of the electoral process.

This supplemental EOS series aims to provide a more targeted view of obligations, standards, and best practices related to several specific topics. In this volume, you will find relevant obligations and standards for elections related to data privacy, divided by each part of the election process cycle, followed by endnotes with international documentation and references. (Only the categories with relevant key issues to data privacy are included.)

The key issues and related obligations are presented in black text, followed by the relevant assessment criteria with text color based on the level of the source:

**Green** is used for international and regional treaties.

**Blue** is used for political commitments, such as declarations and other commitments that indicate state practice or customary law.

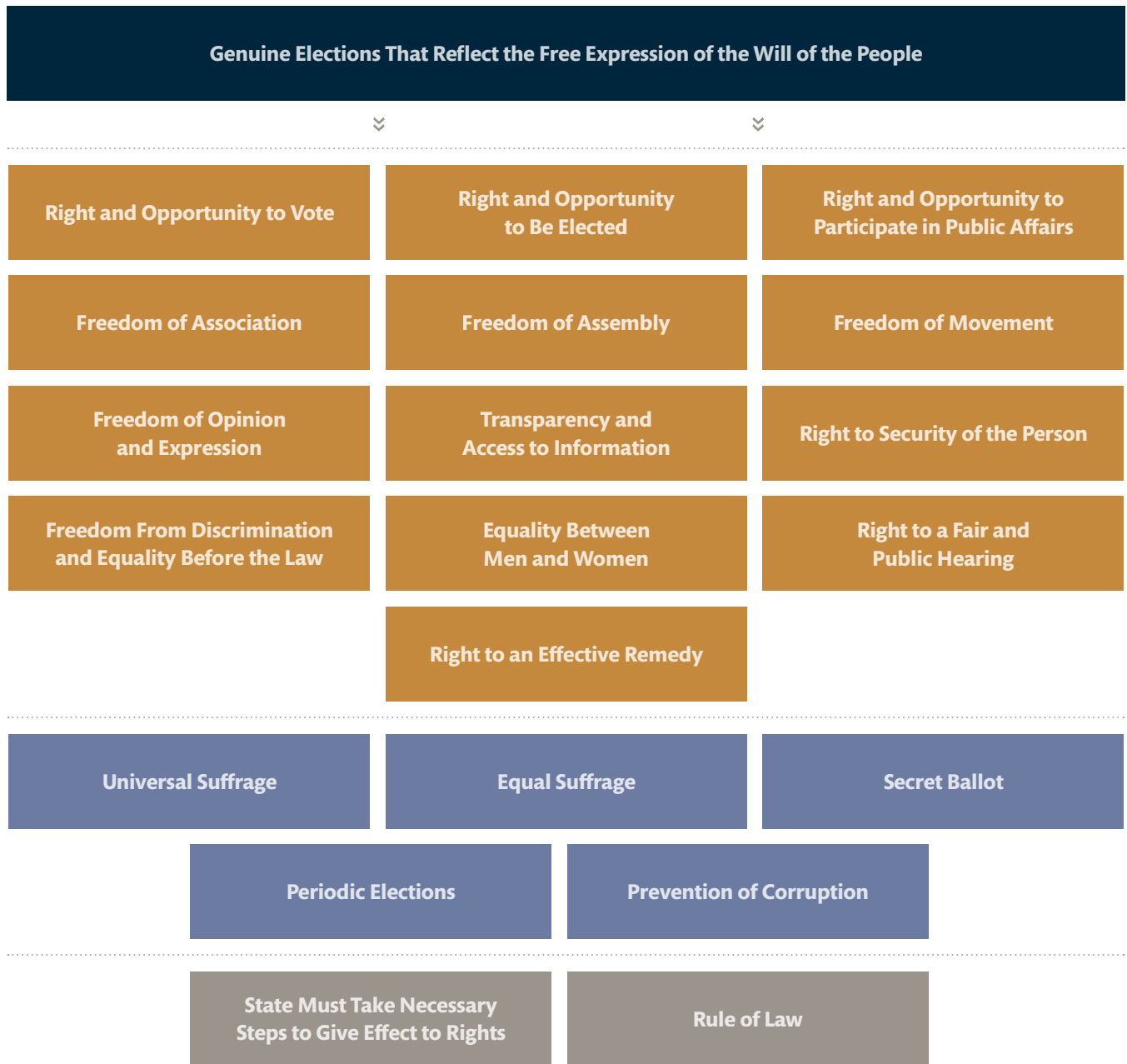
**Gold** is used for interpretive documents, such as the interpretation of treaty obligations by international courts or treaty monitoring mechanisms.

## Background on Election Obligations and Standards

Public international law is the system of laws governing interactions between states. As such, it creates a framework of commonly recognized norms and standards for democratic elections that states have accepted and voluntarily obligated themselves to, through their signature and ratification of treaties, and through their membership in the community of states. The Carter Center's EOS documents use a public international framework to provide a comprehensive tool to assist in reviewing and assessing key election issues.

The EOS framework can be envisioned as a two-dimensional system, with 21 fundamental rights, obligations, and standards on one side (see Chart 1) and 10 categories or "parts" of the electoral cycle on the other (see Chart 2). Using this system, the EOS database categorizes key content derived from roughly 300 source documents of public international law, along with more than 400 assessment criteria, to aid analysts in their work. Chart 3 illustrates the intersection of the 21 main election obligations with the 10 main parts of the electoral process cycle.

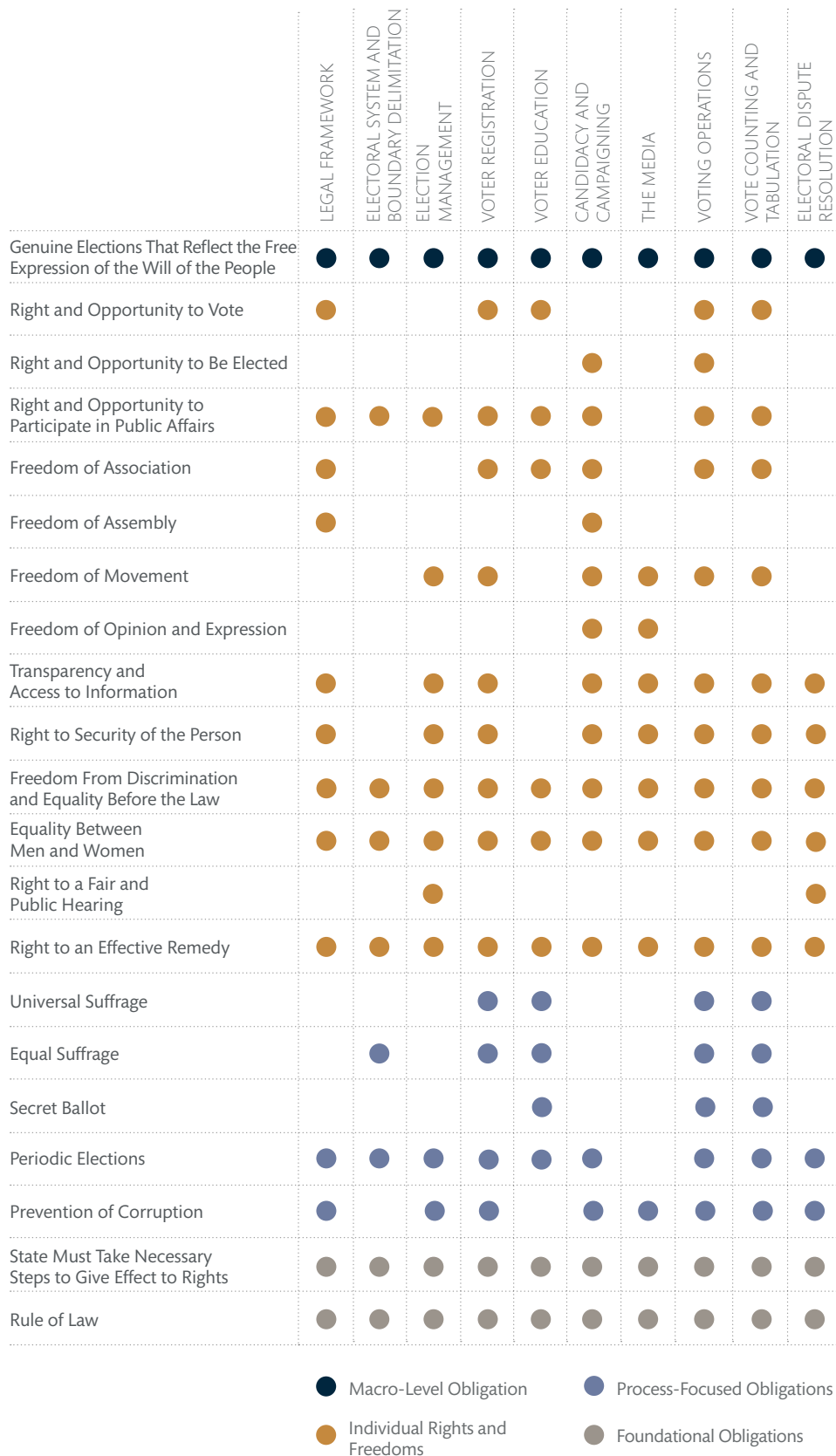
Chart 1: Obligations for Democratic Elections



- Macro-Level Obligation
- Process-Focused Obligations
- Individual Rights and Freedoms
- Foundational Obligations



**Chart 3: Relevant Obligations**



# Introduction\*

Personal data is essential to the conduct of genuine democratic elections. The key parts of election processes such as voter registration, voter education, political campaigning, voter authentication, voting, and vote transmission involve collecting, verifying, or using sensitive personal data of individuals. The types of data obtained or used by election actors have expanded over the years as technology has advanced and can range from physical addresses, medical records, and demographic information to biometric data and facial imaging. The application of digitalized storage and processing systems in elections also has been accompanied by increased capacities of election administrators and others to collect, store, and analyze data, with emerging actors (internet intermediaries, social media platforms, technology vendors, and data analytics companies) playing an increasing role.

While the use of personal data can help prevent fraud and ensure credibility in election processes, improperly managed or misused data can undermine individual privacy, universal suffrage, and genuine electoral competition. Thus, the authority of states to seek, receive, and grant access to data about a person is bound by the obligation to protect individual rights to privacy. Effective data privacy measures, which help guarantee that individuals retain control over the use of their personal data throughout the election cycle, should be anchored on principles of transparency, confidentiality, relevance, accuracy, and accountability.<sup>1</sup>

The right to privacy is well articulated in public international law and was first proclaimed in Article 21 of the Universal Declaration of Human Rights in 1948. It has subsequently been enshrined in several key international and regional human rights instruments, including Article 17 of the International Covenant on Civil and Political Rights (ICCPR), Article 8 of the European Convention on Human Rights, Article 11 of the American Convention on Human Rights, and Article 21 of the ASEAN Human Rights Declaration. The U.N. Human Rights Committee, mandated to monitor the implementation of the ICCPR, clarified in its General Comment 16 (Paragraph 10) that the right to privacy requires states to take effective measures to ensure that

personal data or information about a person's private life is not accessed by public entities (election management bodies) or private entities (business enterprises) that are not authorized by law to receive or access it. In recent years, a growing number of instruments have specified practical measures and standards for states to protect data privacy. These include the African Union Convention on Cyber Security and Personal Data, the Council of Europe Convention 108+, the European Union's General Data Protection Regulation, the Asia-Pacific Economic Cooperation Privacy Framework, the Organization of American States Model Law on Protection of Personal Data, and the Organization for Economic Co-operation and Development Guidelines on the Protection of Privacy.

The principles and norms embedded in these instruments apply to elections administration. Collectively, they call on states to implement legal mechanisms, with procedures for data collection and management, to fulfill their data privacy obligations. In other words, the way state authorities and private entities acquire and process personal data should be governed by law. The normative standard for effective data protection also includes the need for clear and transparent data collection and processing based on the informed consent or knowledge of the person whose data is being processed. This extends to the need for data controllers to provide accessible policies about their data processing procedures. It is also clear that personal information should be relevant, implying that data collection, processing, and distribution should be minimal, necessary, and limited to a specified legitimate purpose. Moreover, norms around accuracy stress the need for data controllers to collect and store accurate information, with clear procedures for individuals to request that inaccurate data be corrected or eliminated. Principles of confidentiality and accountability call on states to take data security measures to protect the private nature of personal data, including preventing unauthorized access or loss, and that those who handle or process personal data should operate within mechanisms that ensure compliance with procedures for protecting data privacy.

\*This introduction was written by Obehi Okojie, Ph.D., a senior program associate at The Carter Center who specializes in democratic election standards and citizen political participation. He holds a doctorate in juridical science.

# Summary of Issues and Assessment Criteria

## Election Management

### State Authorities Responsible for Upholding Rights – Access to Information

- An independent, duly resourced body oversaw compliance with data protection principles.<sup>2</sup>

### Protection of Personal Data – Access to Information

- Citizens that offered proof of identity had the right to rectify information about them that was inaccurate.<sup>3</sup>
- Personal data collected was not used for other purposes.<sup>4</sup>
- Personal data could be collected and processed based on informed consent.<sup>5</sup>

- Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>6</sup>
- An independent, duly resourced body oversaw compliance with data protection principles.<sup>7</sup>
- Everyone had the right to know whether information about themselves was processed and to obtain such information in an accessible format.<sup>8</sup>
- Personal data controllers provided clear and accessible information about their data collection and processing policies and practices.<sup>9</sup>

## Voter Registration

### Correction of Voter Registration Data – Right to Remedy and Necessary Steps to Rights

- Citizens that offered proof of identity had the right to rectify information about them that was inaccurate.<sup>10</sup>
- Voter registration procedures allowed for claims (of unjustified exclusion) and objections (for incorrect inclusion).<sup>11</sup>

### Privacy and Voter Registration – Access to Information and Freedom From Discrimination

- Personal data collected was not used for other purposes.<sup>12</sup>
- The voter list did not include information beyond that necessary to identify a voter and establish his or her eligibility.<sup>13</sup>

- Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>14</sup>

### Protection of Personal Data – Access to Information

- Citizens that offered proof of identity had the right to rectify information about them that was inaccurate.<sup>15</sup>
- Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>16</sup>
- Everyone had the right to know whether information about themselves was processed and to obtain it in an accessible format.<sup>17</sup>
- Personal data controllers provided clear and accessible information about their data collection and processing policies and practices.<sup>18</sup>

# Candidacy and Campaigning

## Internet and Exercise of Rights Online – Freedom of Assembly

- Internet freedom and the exercise of human rights online were protected. Restrictions imposed were based in law, proportionate, and necessary in a democratic society.<sup>19</sup>

## Protection of Personal Data – Access to Information

- Personal data collected was not used for other purposes.<sup>20</sup>
- Personal data could be collected and processed based on informed consent.<sup>21</sup>
- Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>22</sup>

# The Media

Internet and Exercise of Rights Online – Freedom of Assembly  
Internet freedom and the exercise of human rights online were protected. Restrictions imposed were based in law, proportionate, and necessary in a democratic society.<sup>23</sup>

Internet intermediaries were transparent and provided easy access to their policies and practice on online content management, distribution, and automated processing.<sup>24</sup>

## Protection of Personal Data – Access to Information

Personal data could be collected and processed based on informed consent.<sup>25</sup>

Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>26</sup>

Personal data controllers provided clear and accessible information about their data collection and processing policies and practices.<sup>27</sup>

Internet intermediaries were transparent and provided easy access to their policies and practice on online content management, distribution, and automated processing.<sup>28</sup>

## Business and Protection of Human Rights – Access to Information and Freedom From Discrimination

Personal data controllers provided clear and accessible information about their data collection and processing policies and practices.<sup>29</sup>

Internet intermediaries were transparent and provided easy access to their policies and practice on online content management, distribution, and automated processing.<sup>30</sup>

Business enterprises embraced, in policy and practice, their international and/or national human rights obligations. Accessible and effective complaint and redress mechanisms were established to protect these rights.<sup>31</sup>

# Voting Operations

## Protection of Personal Data – Transparency and Access to Information

- Personal data collected was not used for other purposes.<sup>32</sup>

- Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>33</sup>

# Vote Counting and Tabulation

## Protection of Personal Data – Access to Information

- Personal data controllers complied with data minimization, accuracy, confidentiality, integrity, and storage limitation obligations.<sup>34</sup>

# Electoral Dispute Resolution

## Business and Protection of Human Rights – Right to Remedy

- Business enterprises embraced, in policy and practice, their international and/or national human rights obligations. Accessible and effective complaint and redress mechanisms were established to protect these rights.<sup>35</sup>

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